

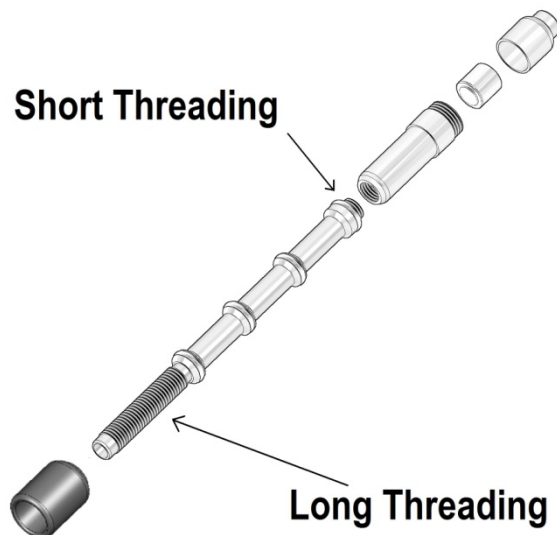


LASER AMMO
TRAINING TECHNOLOGIES

Laser Ammo Customer Support, Troubleshooting guide

SureStrike does not fire in pistol what do I do?

1. **Check the correct assembly** when used in a pistol.



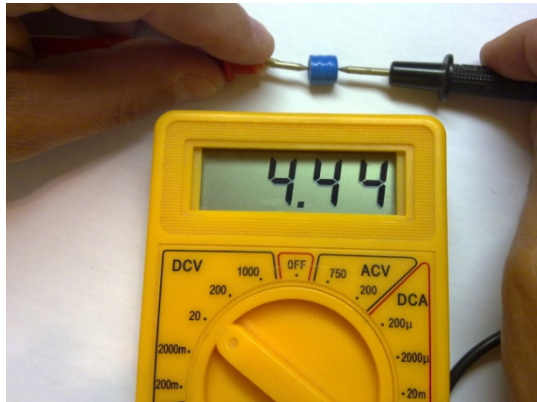
2. **Examine the black striking pad** on the top of the action cap. See if it is not installed flush or has a large dimple or hole in it. A small dimple is normal. If it has a deep dimple worn into it that might prevent the SureStrike from working in the pistol. Assemble the SureStrike and test it out of the pistol by pushing on the black striking pad with the tip of a dull pencil or equivalent. If it will fire out of the pistol only, the cap is worn and must be replaced.



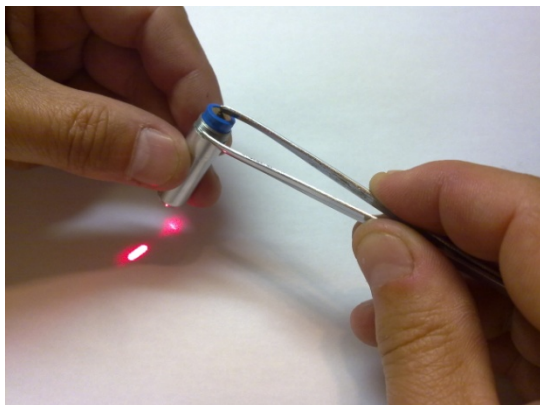
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3. **Test the battery for charge**, see picture below.
 - Battery must be over 3.5 volts to operate laser.
 - A new battery is approx. 4.4 to 4.6 volts



4. **Test laser for illumination**. See picture below.



- Place battery in laser with the flat side (+) up.
- Touch top of battery and side of the laser with a tweezers or bent paper clip. If the laser lights the laser is in good condition. If it will not light the laser is defective.



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SureStrike with adapter will not fire in pistol. What do I do?

- A. Test SureStrike out of the pistol.
- B. If it will not work test the battery and the laser as listed in our troubleshooting guide, sections 1-4.
- C. **If the SureStrike works out of the pistol** without the adapter, check assembly of the adapter on the SureStrike (see picture).



- The threaded side of the adapter is facing up on the side of the action cap and will thread down on the laser. If the adapter has been threaded on upside down the SureStrike will not fire and the slide on the pistol may not close.